

Ambetter from Sunflower Health

Prior Authorization Metrics Summary

Effective 12/31/2025



Important Notice Regarding Prior Authorization Data

The prior authorization information posted here may differ from data submitted to state or federal regulators, which may be compiled using different methodologies, reporting periods, data sources, or validation processes. This information is provided for transparency and informational purposes only and should not be relied upon as a complete or definitive representation of all prior authorization activity.

Additionally, the data presented on this website is derived from multiple operational systems and reflects information available at the time of publication. Due to system limitations, data integration constraints, and ongoing process enhancements, certain prior authorization requests, determinations, or attributes may not be fully captured or reflected in this dataset.

Prior Authorization Metrics Summary - MarketPlace : Issuer ID : 34368

Standard Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	47,752	64,114	74.48%
Requests Denied	16,362	64,114	25.52%
Request Approved Only After Time for Review was extended	56	64,114	0.09%
Request Approved Only After Appeal	891	1,702	52.35%

Metric Name	Average Time	Median Time
Standard (non-urgent) Prior Authorization Requests	5 days	2 days

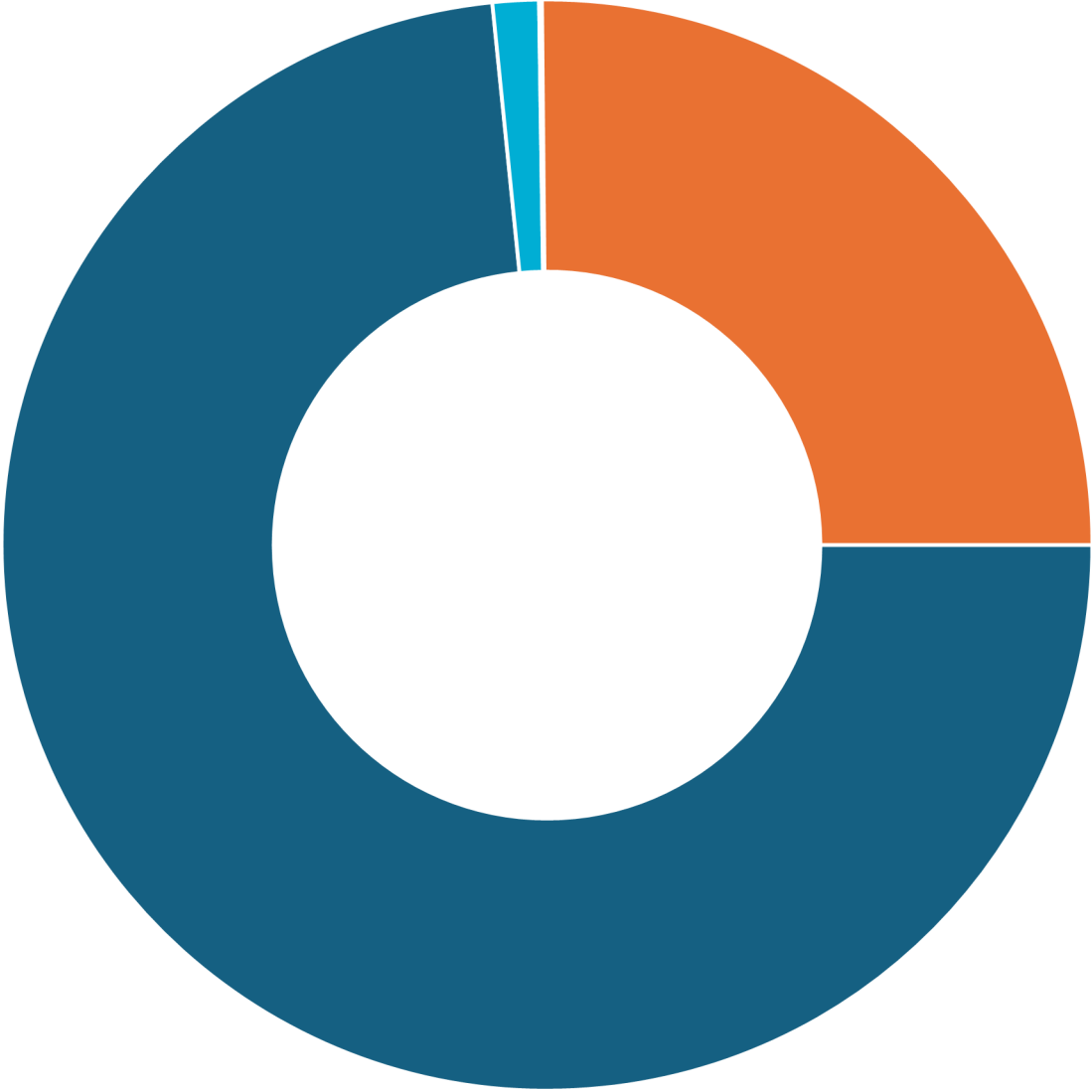
Expedited Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	1,344	1,628	82.56%
Requests Denied	284	1,628	17.44%
Request Approved Only After Time for Review was extended	10	1,628	0.61%
Request Approved Only After Appeal	79	111	71.17%

Metric Name	Average Time	Median Time
Expedited (urgent) Prior Authorization Requests	1 days	0 days

In 2025, MarketPlace: Issuer ID: 34368 received a total of 64,114 standard (non-urgent) prior authorization requests for our covered patients.

74.48% of those requests were approved:



- Requests Approved - 47,752
- Requests Denied- 16,362
- Request Approved Only After Time for Review was extended - 56
- Request Approved Only After Appeal - 891
- Prior Authorization Requests - Average (Days) - 5
- Prior Authorization Requests - Median (Days) - 2

In 2025, MarketPlace: Issuer ID: 34368 received a total of 1,628 expedited (urgent) prior authorization requests for our covered patients.

82.56% of those requests were approved:

