Department	Provider Specialty	Health Care Services	Top Justification for Service	Denial Reason	Total Prior Auth Requests	Total Prior Auth Appeals	Prior Auth Approved on Appealed	Prior Auth Denied on Appeal	Prior Auth Time-Days Between Received and Determined	Request for Information Median Time-Days Between Requested and Received	Appealed Denials due to Inadequate or No Clinical
Physical Health	Anesthesiology Cardiology Clinical Psychologist Colorectal Surgery (Formerly Proctology) Dermatology Diagnostic Radiology Durable Medical Equipment (DME) Emergency Medicine Endocrinology Family Practice Gastroenterology General Surgery Hematology Hematology Oncology Hospital Infectious Disease Internal Medicine Interventional Pain Management Neurology Nurse Practitioner Obstetrics Gynecology Ophthalmology Orthopedic Surgery Otolaryngology Pediatric Medicine Pharmacy Physical Medicine And Rehabilitation Physician Internal Medicine Physician Assistant Plastic And Reconstructive Surgery Podiatry Portable Xray Supplier Psychiatry Pulmonary Disease Rheumatology Surgical Oncology Urology Vascular Surgery	Biopharmacy C-Section Delivery Durable Medical Equipment (DME) Genetic Testing & Counseling Home Health Infertility Inpatient Services (S&P) Observation Office Visit Outpatient Services Outpatient Surgery Pain Management Rehab Inpatient Skilled Nursing Sleep Study Surgical Vaginal Delivery Vendor	Abnormal Electrocardiogram Abnormal Uterine Vaginal Bleed Uns Ac Trans Myelitis Demyelinate Dz Ces Achilles Tendinitis Left Leg Adhd Combined Type Age-Rel Osteopor W/O Curr Path Fx Agranulocytosis Sec To Cancer Chemo Ankylosing Spondylitis Ms Sites Spn Arthrodesis Status Ashd Native Cx W/Unstable Ap Atrial Septal Defect Unspecified Av Malformation Vessel Upper Limb Bacterial Infect Nos Site Unspec Uns Benign Neoplasm Of Cecum Benign Neoplasm Of Cranial Nerves Benign Prostatic Hyperplasia W/Luts Bil Ing Hern No Obst/Gang Not Recur Bilateral Prim Osteoarthritis Knee Blepharospasm Body Mass Index 37.0-37.9 Adult Body Mass Index 45.0-49.9 Adult Calcaneal Spur Left Foot Calculus Of Kidney Calculus Of Ureter Carpal Tunnel Syndrome Upper Limb Cerebral Aneurysm Nonruptured Cerebral Infarction Unspecified Cervicalgia Chest Pain Unspecified Chronic Pain Syndrome Chronic Sinusitis Unspecified Conjunctivobulbaris Bilateral Copd Unspecified Cortical Age-Relate Cataract Bilat Deformity Of Reconstructed Breast Degen Myopia Chorioidal Not Left Eye Degenerative Myopia Left Eye Degenerative Myopia W/Choroidal Neovascular Bilat Developmental Hip Dysplasia Diagnosis Missing In Source But Expected. Displacement Ia Contraceptive Devc Dizziness And Giddiness Dysalgia Dvtrcll Prt Unc Nn Perf/Abnc W/O Bl Elevated Prostate Spec Antigen Enc Breast Recon Follow Mastect Enc Chg/Removal Surg Wound Drg Enc Screen Infections Sexl Transms Enc Screen Malig Neoplasm Colon Enc Screening For Osteoporosis Enc Sup Normal Preg Uns First Tri Encounter For Cd Without Indication End Stage Renal Disease Endometriosis Of Ovary Unspec Side Unspec Depth Endometriosis Unspecified Eosinophilic Esophagitis Epigastric Pain Epilepsy Uns Not Intrct W/O Se Excess Freq Menstruation W/Reg Cycl Extranodal Nk/T-Cell Lymphoma Nasal Type Exud Age-Rel Mac Degen Bil Actv Cxv Female Infertility Of Other Origin Fibromyalgia Unspecified Ganglion Unspecified Hand Gastrointestinal Hemorrhage Uns Gerd Without Esophagitis Gout Unspecified Hallux Valgus Acquired Uns Foot Hemipl Uns Affect Rt Dominant Side Hepatic Encephalopathy Hgsil On Cytologic Smear Of Cervix Hypertrophy Of Breast Hypertrophy Of Nasal Turbinates Ingrowing Nail Insomnia Unspecified Intraductal Ca In Situ Left Breast Iron Defic Anemia Sec Bld Loss Chrn Iron Deficiency Iron Deficiency Anemia Unspecified Lesion Ulnar Nerve Right Upper Limb Localized Edema Localized Enlarged Lymph Nodes Loc-Rel Sx Epr Spc Not Intrct Nn Se Lymphoedema Not Elsewhere Classified Maj Depress Recurr Sev W/O Psych Mal Neo Overlap Site Lt Fem Breast Mal Neo Uns Site Lt Female Breast Mal Neo Uns Site Rt Female Breast Mal Neo Uns Site Uns Female Breast Mal Neo Up Outer Quad Lt Fem Breast Mal Neo Up Outer Quad Rt Fem Breast Mal Neoplasm Cnes And Soft Tiss Uns Mal Neoplasm Overlap Sites Bladder Malignant Neoplasm Ascending Colon Malignant Neoplasm Descending Colon Malignant Neoplasm Larynx Uns Malignant Neoplasm Of Bladder Uns Malignant Neoplasm Of Colon Uns Malignant Neoplasm Of Endometrium Malignant Neoplasm Of Prostate Mat Care For Scar Prev Cesarean Del Mechanical Ptosis Right Eyelid Melena Metatarsalgia Left Foot Migraine W/O Aura Not Intrct W/O Se Moderate Cervical Dysplasia Morbid Severe Obes D/T Excess Cal Multiple Sclerosis Ms Myeloma Not Achieved Remission Myalgia Other Site Narcolepsy Without Cataplexy Neoplasm Uncert Bhv Thyroid Gland Neoplasm Uncertain Behavior Of Skin Noninfective Ga And Colitis Unc Obesity Unspecified Obstructive Sleep Apnea Oth Complications Pregnancy Oth Malignant Neuroendocrine Tumors Oth Non-H Intra-Abdominal Nodes Oth Spec D/O Nose Nasal Sinuses Oth Spec Personal Risk Factors Nec Oth Ulcerative Colitis W/O Comp Other Acquired Deformities Rt Foot Other Atopic Dermatitis Other Dysphagia Other General Symptoms And Signs Other Hypercemia Other Iron Deficiency Anemias Other Low Back Pain Other Obesity D/T Excess Calories Other Secondary Cataract Bilateral Other Secondary Cataract Right Eye Other Spec Diseases Anus And Rectum Other Spec Respiratory Disorders Other Specified Diseases Intestine Other Thrombotic Microangiopathy Pain In Right Foot Pain In Right Knee Pain In Right Leg Pain In Right Lower Leg Palpitations Paroxysmal Atrial Fibrillation Perforation Interatrial Septum Traumatic Peripheral Vascular Disease Uns Personal History Of Colon Polyps Phlebitis And Tp Femoral Vein Bilat Plantar Fascial Fibromatosis Posterior Tibial Tendinitis Rt Leg Primary Focal Hyperhidrosis Axilla Prom Uns Tm Bbwn Rupt And Lshr Uns Wk Psoriasis Vulgaris Ra W/ Rheumatoid Factor Unspecified Ra W/Rh Factor Mx Site No Organ/Sys Radiculopathy Lumbar Region Rheumatoid Arthritis Unspecified Scar Conditions And Fibrosis Skin Scrotal Varices Single Live Infant Deliv Vaginally Sleep Apnea Unspecified Sleep Disorder Unspecified Snoring Spondylo W/O Myelo/Radiculop Cerv Sprains Ad Right Knee Initial Enc Sprain Ligaments Lumbar Spn Subsqt Sprains Oth Ligaments Lt Ank Subsqt Strn Mac Tend Rot Cuff Lt Shldr Int Tribac Rev Vis Occ Rt Eye Mac Edema Typ 2 Dm W/Hyperglycemia W/O Coma Type 1 Dm Without Complications Type 1 Dm Without Complications Type 2 Diab Mellitus Pdr W/O Me Bil Type 2 Diab Mellitus Ser Npdr Me Bil Type 2 Diabetes Mellitus Pdr Me Bil Type 2 Dm Without Complications Ulcerative Chrn Pancolitis W/O Comp Ulcerative Colitis Unc W/O Comp Uni Prim Osteoarthritis Lt Knee Uni Prim Osteoarthritis Rt Knee Uns Asthma W/Status Asthmaticus Uns Dislocation Lt Ac Joint Initial Uns Undescended Testicle Unilateral Unspecified Abdominal Pain Unspecified Renal Calc Uterovaginal Prolapse Unspecified Varicose Veins Rt Lwr Ext Oth Comp Varicose Vns Bil Low Ext Oth Comp Varicose Vns Bil Low Extrem W/Pain Venous Insuff Chronic Peripheral Wedge Compres Fx 13t Lr Ind Clo Fx Wedge Compres Fx Dtss Lr Ind Clo Fx Wedge Compres Fx Uns Tv Ind Clos Fx	Denied by Medical Service Admin Denial Denial Upheld on Appeal	609	N/A	N/A	N/A	7.78	13.9	N/A
Behavioral Health	Behavioral Analyst Clinic Clinical Social Worker Hospital Multi Specialty Group Nurse Practitioner	ABA Services BH BH PHP BH RTC-CD Electroconvulsive Therapy Intensive Outpatient Therapy Outpatient Therapy (BH) Psychiatric Evaluation	Adjustment Disorder With Anxiety Autistic Disorder Bipolar Disorder Unspecified Maj Depress D/O Recurrent Mod Maj Depress Recur Sev W/O Psych Maj Depress Recur Sev W/O Psych Opioid Dependence Uncomplicated Oth Stim Depend W/Intoxicat Uncomp Oth Stimulant Depend Uncomplicated Pervasive Developmental Disorders	Denial Upheld on Appeal Admin Denial Pay	43	N/A	N/A	N/A	17.15	0	N/A
Pharmacy	N/A	Pharmacy	Pharmacy Medications	Medical Necessity Not Met	699	N/A	N/A	N/A	0	1	N/A
Evolent	Allergy & Immunology Ambulatory Walk-In Clinic Anesthesiology Cardiology Chiropractic Medicine	Cardiac Musculoskeletal - Surgery Pain Management - Injections Physical Medicine SDM	Shortness of breath Radiculopathy, lumbar region Abnormal electrocardiogram [ECG] [EKG] Chronic, unspecified Headache, unspecified	Clinical Information Medical Necessity	1309	12	2	10	5	1	1
Physical Health Appeals	N/A	N/A	N/A		N/A	10	5	5	15.7	N/A	N/A
Behavioral Health Appeals	N/A	N/A	N/A		N/A	7	2	3	18	N/A	3
Pharmacy Appeals	N/A	Office Visit Physical Health	Standard Expedited	Not Medically Necessary Not a covered benefit	N/A	29	15	14	15.24	N/A	N/A