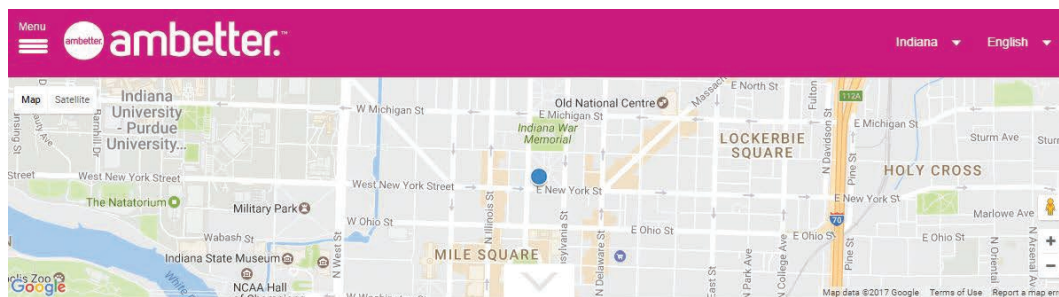


## Ambetter Health Exclusive Provider Network



### Ambetter Health is an Exclusive Provider Network Benefit Plan

- Members enrolled in Ambetter must utilize in-network participating providers and practitioners except in the case of emergency services.
- When referring a member to another provider or practitioner, please make sure that the referral is contracted with Ambetter.
- If a non-contracted provider or practitioner is utilized, except in the case of emergency services, the member will be responsible for charges that exceed the allowed amount. ***This could mean hundreds of dollars in out-of-pocket expenses for the member.***
- Contracted providers and practitioners can be identified by visiting our website at [ambetterhealth.com/en/in](http://ambetterhealth.com/en/in) and clicking on Find a Provider.



#### Find a HealthCare Provider



Quick Name  
Search



Detailed  
Search



My  
Favorites

**Thank you for protecting our members from  
unnecessary out-of-pocket expenses!**

## How to Secure Prior Authorization



### Pre-Auth Needed Tool

Use the Pre-Auth Needed Tool at [ambetter.mhsindiana.com](https://ambetter.mhsindiana.com) to quickly determine if a service or procedure requires prior authorization.

### Submit Prior Authorization

If a service requires authorization, submit via one of the following three ways:



#### PHONE

1-877-687-1182



#### FAX

MEDICAL

1-855-702-7337

BEHAVIORAL HEALTH

1-855-283-9094

After normal business hours and on holidays, calls are directed to the plan's 24-hour nurse advice line. Notification of authorization will be returned phone, fax or web.



#### SECURE WEB PORTAL

[provider.mhsindiana.com](https://provider.mhsindiana.com)

**Exclusive  
Provider  
Network  
Benefit  
Plan**

#### PLEASE NOTE:

1. Members must utilize in-network participating providers and practitioners except in the case of emergency services.
2. Emergency and urgent care services DO NOT require prior authorization. All out-of-network (non-par) services, providers and practitioners DO require prior authorization.
3. Failure to complete the required authorization or certification may result in a denied claim.