

Ambetter of North Carolina Inc.

Prior Authorization Metrics Summary

Effective 12/31/2025



Important Notice Regarding Prior Authorization Data

The prior authorization information posted here may differ from data submitted to state or federal regulators, which may be compiled using different methodologies, reporting periods, data sources, or validation processes. This information is provided for transparency and informational purposes only and should not be relied upon as a complete or definitive representation of all prior authorization activity.

Additionally, the data presented on this website is derived from multiple operational systems and reflects information available at the time of publication. Due to system limitations, data integration constraints, and ongoing process enhancements, certain prior authorization requests, determinations, or attributes may not be fully captured or reflected in this dataset.

Prior Authorization Metrics Summary - MarketPlace : Issuer ID : 77264

Standard Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	39,953	50,371	79.32%
Requests Denied	10,418	50,371	20.68%
Request Approved Only After Time for Review was extended	886	50,371	1.76%
Request Approved Only After Appeal	870	1,679	51.82%

Metric Name	Average Time	Median Time
Standard (non-urgent) Prior Authorization Requests	2 days	1 days

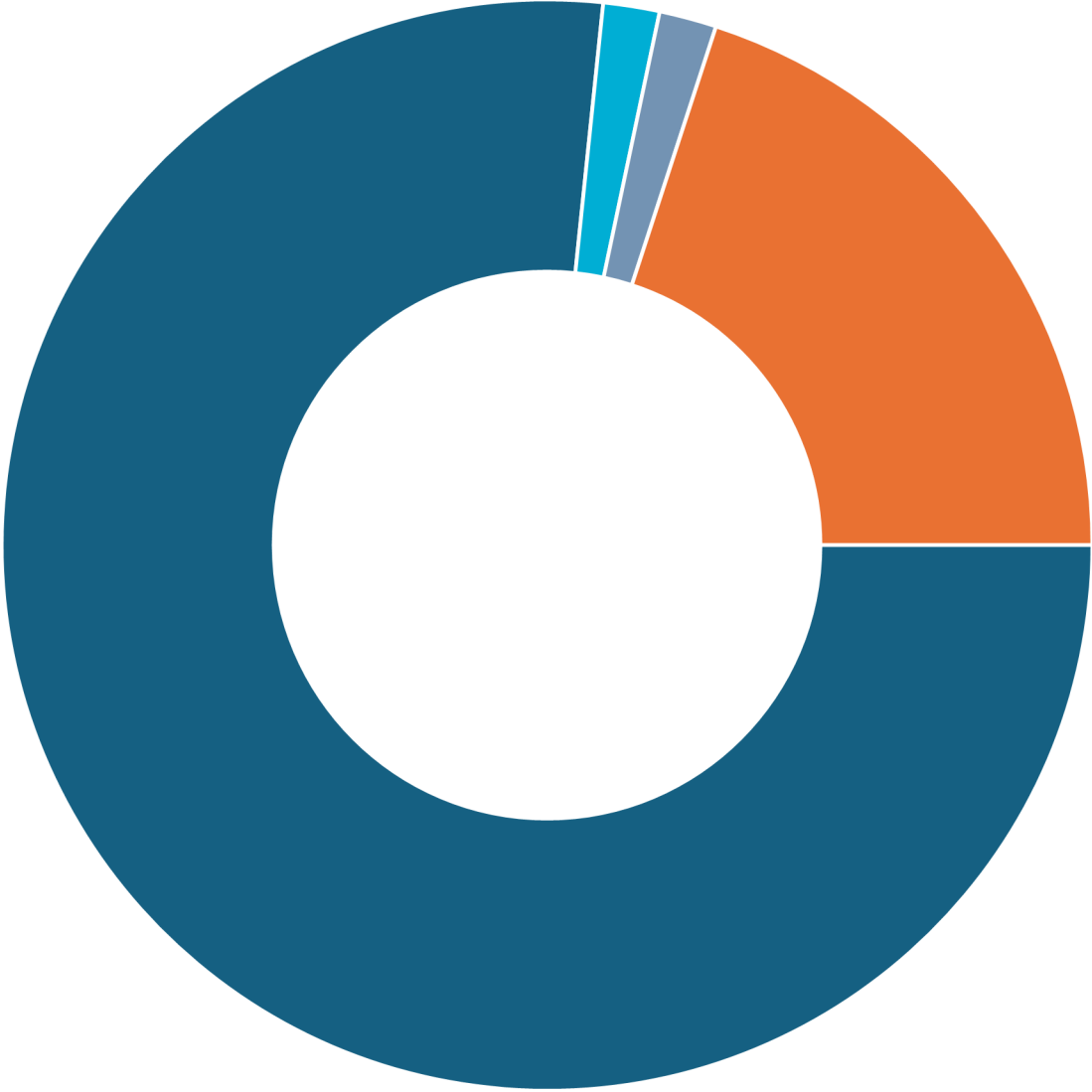
Expedited Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	1,215	1,602	75.84%
Requests Denied	387	1,602	24.16%
Request Approved Only After Time for Review was extended	74	1,602	4.62%
Request Approved Only After Appeal	62	102	60.78%

Metric Name	Average Time	Median Time
Expedited (urgent) Prior Authorization Requests	1 days	1 days

In 2025, MarketPlace: Issuer ID: 77264 received a total of 50,371 standard (non-urgent) prior authorization requests for our covered patients.

79.32% of those requests were approved:



- Requests Approved - 39,953
- Requests Denied- 10,418
- Request Approved Only After Time for Review was extended - 886
- Request Approved Only After Appeal - 870
- Prior Authorization Requests - Average (Days) - 2
- Prior Authorization Requests - Median (Days) - 1

In 2025, MarketPlace: Issuer ID: 77264 received a total of 1,602 expedited (urgent) prior authorization requests for our covered patients.

75.84% of those requests were approved:

