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Member DOB: //	Member Phone:	
TIN Name:	IPAA ID:	
Provider Name and ID:		
	Provider Address:	

# 2025 Marketplace Appointment Agenda A Guide to the Patient's Visit

Disclaimer: Paper submissions take longer to process. For available electronic submission methods, please use the QR code or URL below.

## **High Risk**

Please speak with your patient about the following insights to understand and guide them on appropriate healthcare practices.

Gap/Insights Description	Diagnosis/Other Info/Supporting Information	Relevant DOS	Gap/Insight Assessed & Documented as Appropriate	Gap/Insight Assessed, Not Present; Not Assessed, Addressed Previously; Not Assessed, Member Referred

# **Health Condition History and Continuity of Care**

These conditions are based on claims submitted by providers and the member's medical history as of Please update diagnoses, as these conditions may no longer exist, their severity may have changed, or other conditions may have replaced them.

Gap/Insights Description	Туре	Source	Diagnosis/Other Info/Supporting Information	Relevant DOS	Gap/Insight Assessed & Documented as Appropriate	Gap/Insight Assessed, Not Present; Not Assessed, Addressed Previously; Not Assessed, Member
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			Referred

Persistency = DX Code(s) have appeared in prior claims. Predictive = Possible condition(s) based on prior claims.

#### **Care Guidance**

Address and document the Care Gaps below. For any Care Gaps that are closed and submitted on a claim with accompanying CPT, CPTII, HCPCS, DX codes please make sure there is medical record documentation to support the care, screening/test, gap closure and the diagnosis codes billed on the claim. For additional information, please reference your Care Gap Report.

Gap/Insights Description	Diagnosis/Other Info/Supporting Information	Service Window Start Date	Service Window End Date	Compliance Indicator	Gap/Insight Assessed & Documented as Appropriate	Previously;

### Clinical

We encourage you to discuss with your patient about the following to guide them on appropriate healthcare and answer any questions and/or encourage follow up and self-care.

<gap insights<br="">Description&gt;</gap>	<diagnosis info="" other="" supporting<br="">Information&gt;</diagnosis>	Relevant DOS	Gap/Insight Assessed & Documented as Appropriate	Gap/Insight Assessed, Not Present; Not Assessed, Addressed Previously; Not Assessed, Member Referred

# **Drivers of Health (aka Social Determinants of Health)**

The following conditions and/or missing screenings/tests have been identified as possible patient concerns for maintaining their health and wellbeing. As appropriate, please connect with your patient to address these conditions and/or concerns.

<gap insights<br="">Description&gt;</gap>	<diagnosis info="" information="" other="" supporting=""></diagnosis>	Relevant DOS	Gap/Insight Assessed & Documented as Appropriate	Gap/Insight Assessed, Not Present; Not Assessed, Addressed Previously; Not Assessed, Member Referred

Ple	se complete form, sign, and send via fax to 1-813-464-8879 or via secure email to agenda@centene.com.
	se remember to document all current diagnoses and care gaps for 2025 dates of service in the patient's t and submit each active diagnosis on the claim(s).
Pro	ider signature: Date: / /

For questions on the appointment agenda form, please contact your provider representative.

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Provider printed name: \_\_\_\_\_

Through submission of this form, providers attest that the information indicated on this agenda and subsequent claim submissions are accurate based on your assessment during the encounter with the member and are appropriately documented in the medical record.

Please Note: The Appointment Agenda cannot be used as a medical record.

Provider credentials: MD DO PA NP

(circle one)

centene.com/content/dam/corporate/educational-resources/CoC-Program-FAQ.pdf