

# Ambetter from Arizona Complete Health

## Prior Authorization Metrics Summary

Effective 12/31/2025



### Important Notice Regarding Prior Authorization Data

The prior authorization information posted here may differ from data submitted to state or federal regulators, which may be compiled using different methodologies, reporting periods, data sources, or validation processes. This information is provided for transparency and informational purposes only and should not be relied upon as a complete or definitive representation of all prior authorization activity.

Additionally, the data presented on this website is derived from multiple operational systems and reflects information available at the time of publication. Due to system limitations, data integration constraints, and ongoing process enhancements, certain prior authorization requests, determinations, or attributes may not be fully captured or reflected in this dataset.

## Prior Authorization Metrics Summary - MarketPlace : Issuer ID : 91450

### Standard Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	39,983	54,027	74.01%
Requests Denied	14,044	54,027	25.99%
Request Approved Only After Time for Review was extended	1,039	54,027	1.92%
Request Approved Only After Appeal	141	378	37.30%

Metric Name	Average Time	Median Time
Standard (non-urgent) Prior Authorization Requests	4 days	1 days

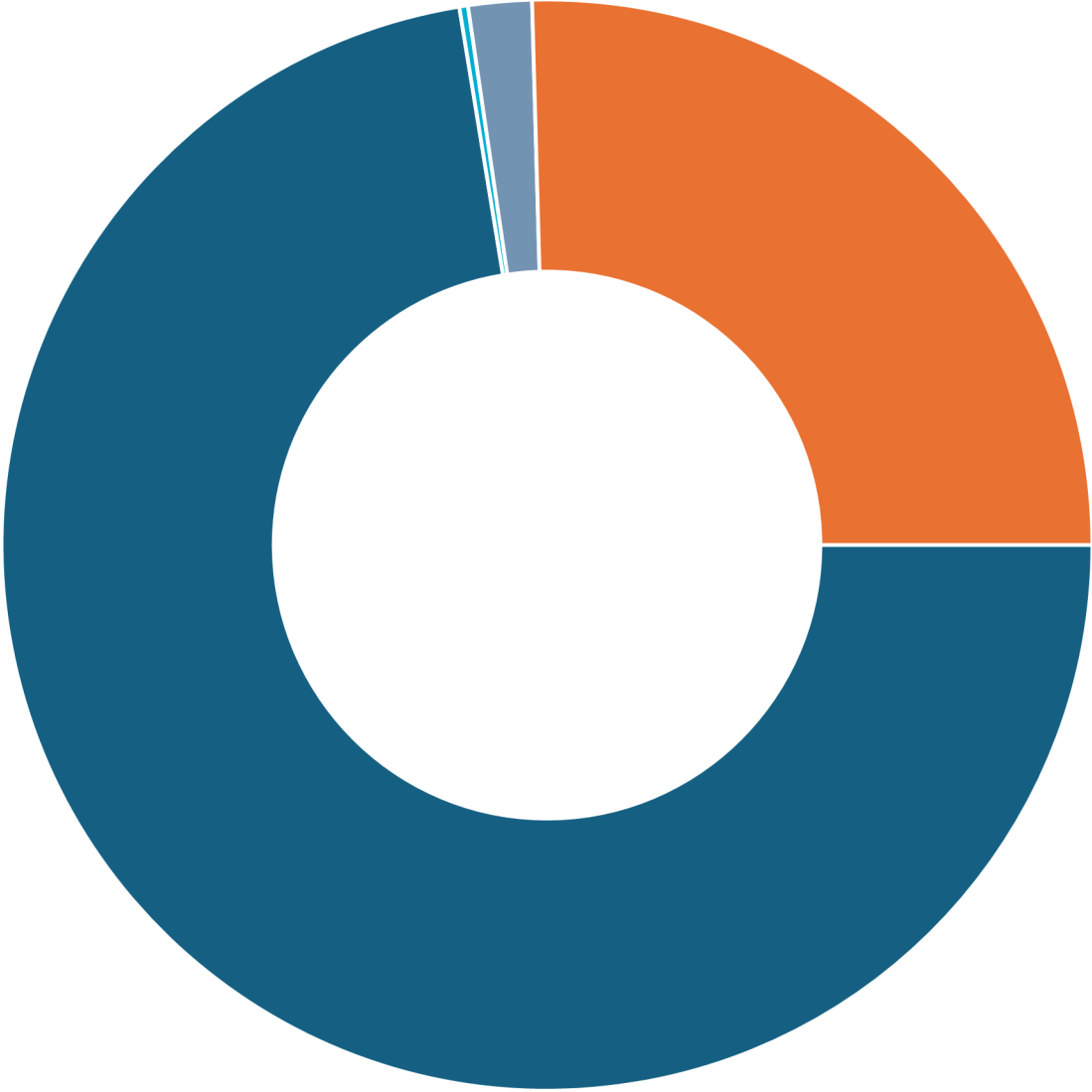
### Expedited Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	2,834	3,730	75.98%
Requests Denied	896	3,730	24.02%
Request Approved Only After Time for Review was extended	130	3,730	3.49%
Request Approved Only After Appeal	22	59	37.29%

Metric Name	Average Time	Median Time
Expedited (urgent) Prior Authorization Requests	2 days	1 days

**In 2025, MarketPlace: Issuer ID: 91450 received a total of 54,027 standard (non-urgent) prior authorization requests for our covered patients.**

**74.01% of those requests were approved:**



- Requests Approved - 39,983
- Requests Denied- 14,044
- Request Approved Only After Time for Review was extended - 1,039
- Request Approved Only After Appeal - 141
- Prior Authorization Requests - Average (Days) - 4
- Prior Authorization Requests - Median (Days) - 1

**In 2025, MarketPlace: Issuer ID: 91450 received a total of 3,730 expedited (urgent) prior authorization requests for our covered patients.**

**75.98% of those requests were approved:**

