



About Our New NOP Report

The Notification of Pregnancy (NOP) is an essential component of complete prenatal care for patients. NOP helps identify risk factors as early in pregnancy as possible, and establishes a relationship between the patient, provider and health plan team. By collating NOPs completed by our care management team, claims and lab data, we can identify members who are pregnant or likely pregnant and could benefit from a prenatal visit. To support our providers, we have established a real-time NOP reporting process through our Provider Analytics Portal.



Benefits of Using the New Report for Patients and Providers

- ✓ Patients who complete the NOP are three times more likely to be compliant with prenatal care and are less likely to have low-birth-weight babies.
- ✓ Helps providers and payers to meet the HEDIS® Prenatal Postpartum Care (PPC) Timeliness measure, which tracks the percentage of deliveries where patients had a prenatal care visit in the first trimester, on or before the enrollment start date or within 42 days of enrollment with their health plan.



What's Included in the Report

The Provider Analytics NOP report provides the following information when available:

- Date the member was identified as pregnant.
- Estimated date the member is due to give birth.
- Member's name, date of birth, address, phone number, race, ethnicity and primary language.
- Member's Care Manager, the identified PCP and OBGYN, including their contact information.

This new report is updated daily within Provider Analytics. If you have questions, contact your AzCH provider engagement specialist. If you need your AzCH provider engagement specialist contact information, email us at AzCHProviderEngagement@azcompletehealth.com.

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Key Features:

- Immediate access from the secure portal home page
- Simple user interface
- Daily updates
- Last refresh date is shown
- Links to communications and educational materials

How to access the Provider Analytics Notification of Pregnancy (NOP) Report

- 1 Log in to our secure provider portal at www.azcompletehealth.com/providers/login.html.

The screenshot shows the provider portal dashboard. At the top, there are navigation tabs for Eligibility, Patients, Authorizations, and Messaging. Below these, there are dropdown menus for 'Viewing Dashboard For' (TIN) and 'Plan Type' (Medicaid), with a 'GO' button. A yellow warning box titled 'Explanation of Payments Issues' is visible. Below that, a blue information box mentions former WellCare members. The main content area starts with a 'Welcome, [redacted]!' message and a sub-header 'Useful Links'. Three link boxes are present: 'Reports', 'Provider Analytics' (circled in red), and 'Care & Risk Gaps-Daily View'. The 'Provider Analytics' box contains the text: 'Used by PCP groups to access data/reports/dashboard that assist in providing better health outcomes and lower cost.'

- 2 Next, click on the *Provider Analytics* link.
- 3 From the Provider Analytics page, select *Notice of Pregnancy* to access the report. See Reference Materials and Data Dictionary for additional information.

The screenshot shows the 'Provider Analytics' page for 'TWIN PEAKS FAMILY PRACTICE PC' with TIN '76352'. On the right, there is a 'Resources' section with links for 'Case Study Support Resource', 'FAQ', and 'Tool Navigation Guide'. The main content area is divided into three columns: 'Supplemental Reports', 'P4P and Quality Reporting', and 'Dashboards'. Under 'Supplemental Reports', there is a table of reports:

Report Name	Last Refresh Date
COVID-19 Detail	No Report
Daily IP & Discharge	10-18-2023
Notice of Pregnancy	10-26-2023
Weekly Med Claims	Coming Soon
Weekly Rx Claims	Coming Soon

Below the table, there are links for 'Reference Materials' and 'Data Dictionary'.