

# Ambetter Health of Delaware

## Prior Authorization Metrics Summary\*

Effective 12/31/2025



### **Important Notice Regarding Prior Authorization Data**

The prior authorization information posted here may differ from data submitted to state or federal regulators, which may be compiled using different methodologies, reporting periods, data sources, or validation processes. This information is provided for transparency and informational purposes only and should not be relied upon as a complete or definitive representation of all prior authorization activity.

Additionally, the data presented on this website is derived from multiple operational systems and reflects information available at the time of publication. Due to system limitations, data integration constraints, and ongoing process enhancements, certain prior authorization requests, determinations, or attributes may not be fully captured or reflected in this dataset.

*\*Metrics provided in this document are for medical items and services only and exclude drugs.*

## Prior Authorization Metrics Summary - MarketPlace : Issuer ID : 64004

### Standard Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	2,131	2,946	72.34%
Requests Denied	815	2,946	27.66%
Request Approved Only After Time for Review was extended	75	2,946	2.55%
Request Approved Only After Appeal	11	35	31.43%

Metric Name	Average Time	Median Time
Standard (non-urgent) Prior Authorization Requests	5 days	4 days

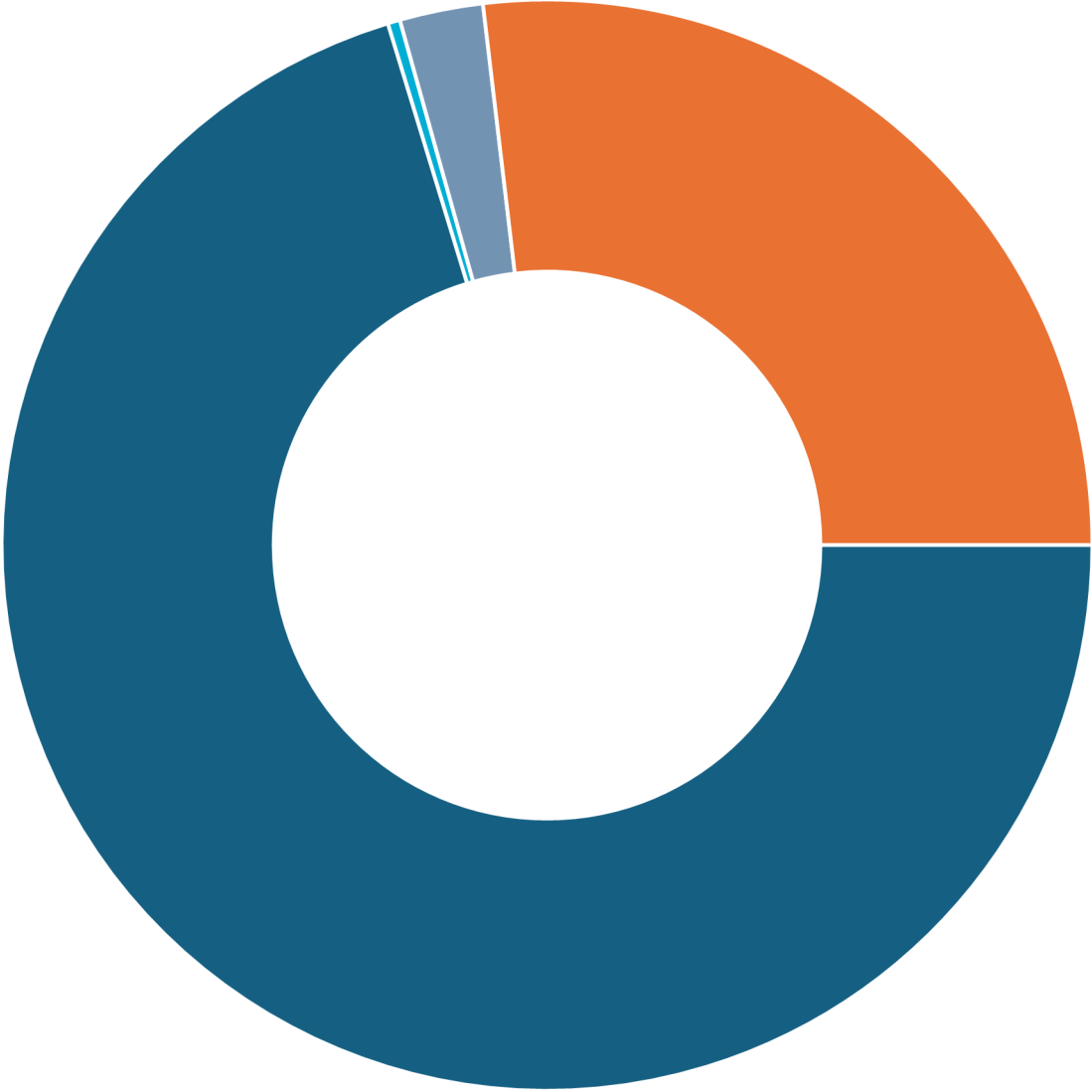
### Expedited Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	132	168	78.57%
Requests Denied	36	168	21.43%
Request Approved Only After Time for Review was extended	0	168	0.00%
Request Approved Only After Appeal	2	6	33.33%

Metric Name	Average Time	Median Time
Expedited (urgent) Prior Authorization Requests	1 days	1 days

**In 2025, MarketPlace: Issuer ID: 64004 received a total of 2,946 standard (non-urgent) prior authorization requests for our covered patients.**

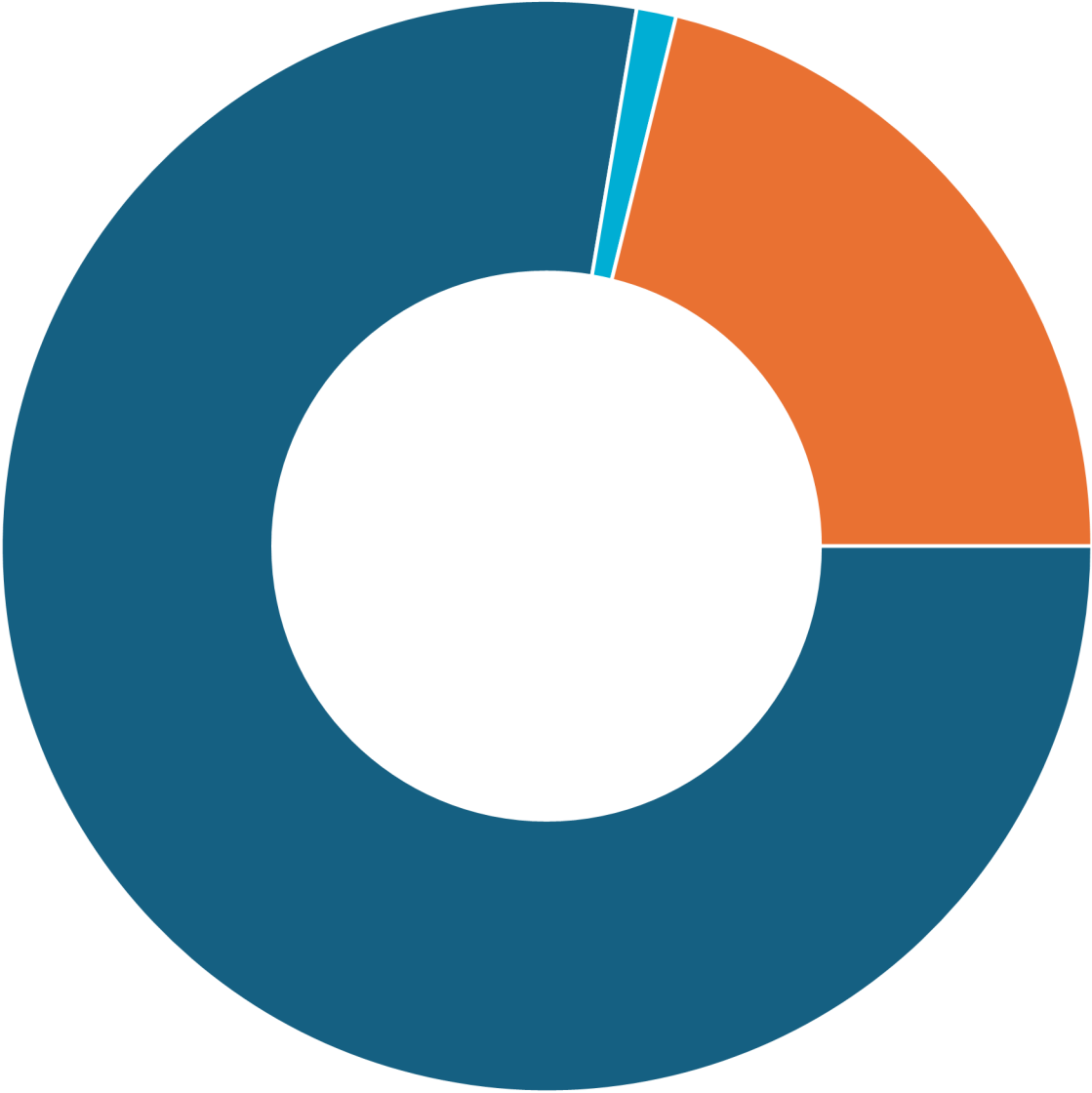
**72.34% of those requests were approved:**



- Requests Approved - 2,131
- Requests Denied- 815
- Request Approved Only After Time for Review was extended - 75
- Request Approved Only After Appeal - 11
- Prior Authorization Requests - Average (Days) - 5
- Prior Authorization Requests - Median (Days) - 4

**In 2025, MarketPlace: Issuer ID: 64004 received a total of 168 expedited (urgent) prior authorization requests for our covered patients.**

**78.57% of those requests were approved:**



- Request Approved - 132
- Request Denied - 36
- Request Approved Only After Time for Review was extended - 0
- Request Approved Only After Appeal - 2
- Prior Authorization Requests - Average (Days) - 1
- Prior Authorization Requests - Median (Days) - 1