



100 Center Point Circle, Suite 100  
Columbia, SC 29210

## Ambetter from Absolute Total Care Provider Education and Training

Ambetter from Absolute Total Care partners with all of our contracted providers to ensure that you have received the necessary education and training to deliver quality care to our members and your patients and to be compliant with training requirements.

Education and training includes, but is not limited to:

- Cultural Competency
- Americans with Disabilities Act (ADA) Disability Awareness
- Behavioral Health

You can find quick reference guides and other resources for each of the referenced training on Ambetter's website at [ambetter.absolutetotalcare.com](https://ambetter.absolutetotalcare.com). Please see the table below for additional details.

Training	Brief Description	Quick Reference Guide Location	Resources
<b>Cultural Competency</b>	A set of complimentary behaviors, attitudes, and policies that help professionals work effectively with people of different cultures.	<a href="https://www.absolutetotalcare.com/providers/resources/provider-training.html">https://www.absolutetotalcare.com/providers/resources/provider-training.html</a>	<a href="https://www.absolutetotalcare.com/providers/resources/forms-resources.html">https://www.absolutetotalcare.com/providers/resources/forms-resources.html</a> <ul style="list-style-type: none"><li>• Provider Manual</li><li>• Cultural Competency QRG</li></ul>
<b>American with Disabilities Act (ADA) - Disability Awareness</b>	ADA prohibits discrimination against individuals in everyday activities, including medical services.	<a href="https://www.absolutetotalcare.com/providers/resources/provider-training.html">https://www.absolutetotalcare.com/providers/resources/provider-training.html</a>	<a href="https://www.absolutetotalcare.com/providers/resources/forms-resources.html">https://www.absolutetotalcare.com/providers/resources/forms-resources.html</a> <ul style="list-style-type: none"><li>• Provider Manual</li><li>• ADA QRG</li></ul>
<b>Behavioral Health</b>	Explore the intent of the Behavioral Health HEDIS measures and share strategies to impact quality care and outcomes for our members	<a href="https://www.absolutetotalcare.com/providers/resources/provider-training.html">https://www.absolutetotalcare.com/providers/resources/provider-training.html</a>	<a href="https://www.absolutetotalcare.com/providers/resources/behavioral-health.html">https://www.absolutetotalcare.com/providers/resources/behavioral-health.html</a>

For additional information, please visit Ambetter from Absolute Total Care's Provider Resources page (<https://ambetter.absolutetotalcare.com/provider-resources/manuals-and-forms.html>) or call Provider Services at 1-833-270-5443 (Relay 711).