Quick Reference Guide:
How to Verify Eligibility
Secure Provider Portal

To verify if a patient is eligible for Ambetter from Superior HealthPlan, please follow the steps below:

1. Go to Provider.SuperiorHealthPlan.com and log into the Secure Provider Portal.
   - If you have not registered for the portal or need help getting access, please click on **Create New Account**.
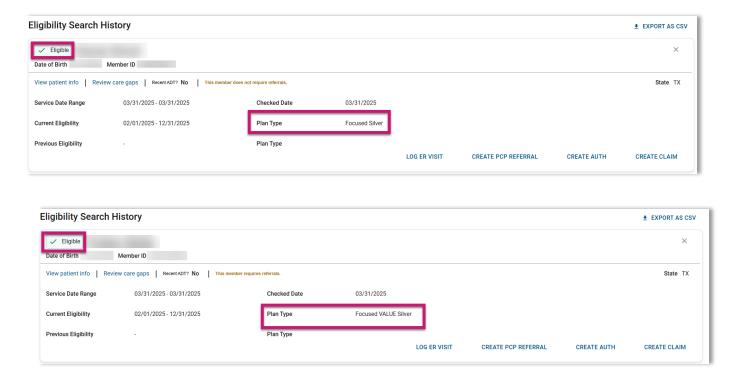2. Once you have logged into the portal, select "Ambetter" as your **Plan Type**.

3. Click on the **Eligibility** icon on the top toolbar.

4. Under **Eligibly Search**, select the **Service Date Start/End**, then input the member's **Member ID or Last Name** and their **Date of Birth** and click **Check Eligibility**.

5. Confirm the patient is **Eligible** and confirm their Ambetter plan in the **Plan Type** field.
   - **Eligible** options can be a green box with a check mark (member is eligible), or a red box with an exclamation mark (member is not eligible).
   - **Plan Type** options will show "Value" in the name for Ambetter Value, or just the plan name for Ambetter Premier" (Ambetter Silver and Gold).

6. Plan information can also be found in the member's profile under the **Overview** tab, under **Eligibility History**.

- In the profile, providers will need to pay attention to the following to determine the current plan for the member:
  - The **Product Description**, which can be "Value" (Ambetter Value), and Gold or Silver (Ambetter Premier).
  - The most recent **Start Date** indicates when the member began participating in the plan.

Eligibility History

Start Date	End Date	Product Name	Product Description
Jan 1, 2025	Dec 31, 2025	CMS Silver 94% VAD	Standard Silver VALUE + Vision + Adult Dental

Eligibility History

Start Date	End Date	Product Name	Product Description
Jan 1, 2025	Dec 31, 2025	Balance C32 94%	Focused Silver