

Ambetter Health

49004

Prior Authorization Metrics Summary

Effective 12/31/2025



Important Notice Regarding Prior Authorization Data

The prior authorization information posted here may differ from data submitted to state or federal regulators, which may be compiled using different methodologies, reporting periods, data sources, or validation processes. This information is provided for transparency and informational purposes only and should not be relied upon as a complete or definitive representation of all prior authorization activity.

Additionally, the data presented on this website is derived from multiple operational systems and reflects information available at the time of publication. Due to system limitations, data integration constraints, and ongoing process enhancements, certain prior authorization requests, determinations, or attributes may not be fully captured or reflected in this dataset.

Prior Authorization Metrics Summary - MarketPlace : Issuer ID : 49004

Standard Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	331,373	419,452	79.00%
Requests Denied	88,079	419,452	21.00%
Request Approved Only After Time for Review was extended	92	419,452	0.02%
Request Approved Only After Appeal	2,137	3,670	58.23%

Metric Name	Average Time	Median Time
Standard (non-urgent) Prior Authorization Requests	4 days	0 days

Expedited Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	24,217	30,415	79.62%
Requests Denied	6,198	30,415	20.38%
Request Approved Only After Time for Review was extended	681	30,415	2.24%
Request Approved Only After Appeal	2,491	3,899	63.89%

Metric Name	Average Time	Median Time
Expedited (urgent) Prior Authorization Requests	1 days	1 days

In 2025, MarketPlace: Issuer ID: 49004 received a total of 419,452 standard (non-urgent) prior authorization requests for our covered patients.

79.00% of those requests were approved:



- Requests Approved - 331,373
- Requests Denied- 88,079
- Request Approved Only After Time for Review was extended - 92
- Request Approved Only After Appeal - 2,137
- Prior Authorization Requests - Average (Days) - 4
- Prior Authorization Requests - Median (Days) - 0

In 2025, MarketPlace: Issuer ID: 49004 received a total of 30,415 expedited (urgent) prior authorization requests for our covered patients.

79.62% of those requests were approved:

