

Health Care Services		Percentage of Standard Prior Auth Requests Approved	Percentage of Standard Prior Auth Requests Denied	Percentage of Prior Auth Requests Approved After Appeal	Percentage of Prior Auth Requests Extended and Approved	Percentahe of Expedited Prior Auth Requests Approved	Percentahe of Expedited Prior Auth Requests Denied	Average and Median Time Between Submission and Determination for Standard Prior Auth	Average and Median Time Between Submission and Decision for Expedited Prior Auth	Other Information
Outpatient Services Durable medical equipment Home Health Outpatient Surgery Sleep Study Biopharmacy Drug Testing Genetic Testing & Counseling Orthotics Pain Management Hospice Services Transport Radiation Therapy Prosthetics Transplant Auditory Services Therapy Stereotactic Radiosurgery Cardiac / Pulmonary Rehabilitation Inpatient Services (S&P)	Neuropsych Testing ABA Services BH BH PHP BH RTC MH Community Based services Day Treatment Intensive Outpatient Therapy Psych Testing Tirzepatide Pregabalin Ubrogepant Cariprazine HCl Therapy PT Lumbar Spine Transthoracic Echo Ab and Pelivs CT Brain CT Hip replacement Acl repair Spinal fusion Shoulder arthroscopy Post Acute Care HCPCS 0120, 0128, 0191,0192,0193,0194	65.53%	21.85%	0.70%	1.17%	9.27%	3.04%	Average 67.17 hrs Median 39.72 hrs	Average 20.22 hrs Median 17.76 hrs	