



July 25, 2016

1145 Broadway, Suite 300
Tacoma, WA 98402

[Provider Name]
[Address]
[City], [State] [Zip]

[Date]

Dear [Provider Name]

Thank you for being a part of our Ambetter from Coordinated Care network of providers.

As part of our ongoing efforts to ensure accurate and easy access to care for our members, we will be performing additional audits of our provider directories which is part of our CMS requirements as a health plan.

In the next few weeks, we may be contacting your office via fax and/or phone. We know that some of you have been contacted recently for similar audits and appreciate your support and patience with our ongoing effort to ensure accuracy of your information. The purpose of the outreach is to support accurate provider directories and update other provider demographic information. Per your agreement with Coordinated Care your compliance with this initiative is required. CMS is also auditing provider directories at this time, so you may be contacted by them as well. Please be sure to notify your office staff of this audit so that they may route these inquiries appropriately.

Additionally, please remember you can update your provider profile any time via our secure provider portal located at coordinatedcarehealth.com. You may also contact Provider Services at 1-877-697-1197 during business hours to update your information.

Thank you for being our partner in care. Please contact Provider Services if you have any questions about the upcoming fax/phone outreach.

Sincerely,
Ambetter from Coordinated Care
Provider Services