

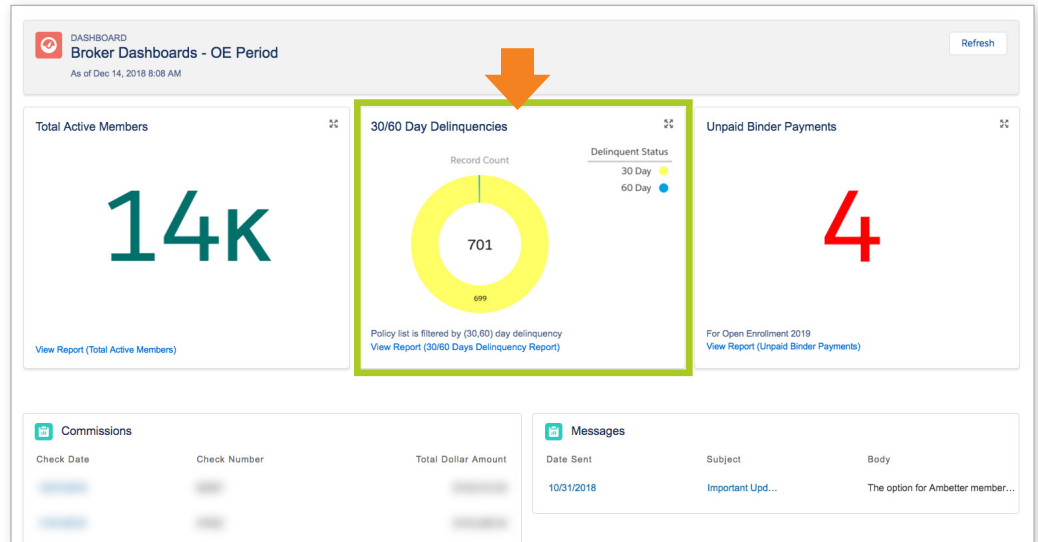


After you log into your broker portal at broker.ambetterhealth.com, you will see the **30/60 Day Delinquencies** section on your Dashboard.



Note

Newly enrolled members who haven't made their first payment will appear in the *Unpaid Binder Payments* section.



Only active members appear in the *Total Active Members* and *30/60 Day Delinquencies* sections. Newly enrolled members who haven't made their binder payment appear in the *Unpaid Binder Payments* section. Newly enrolled members will appear in the *Total Active Members* and *30/60 Day Delinquencies* sections after they've made their binder payment.

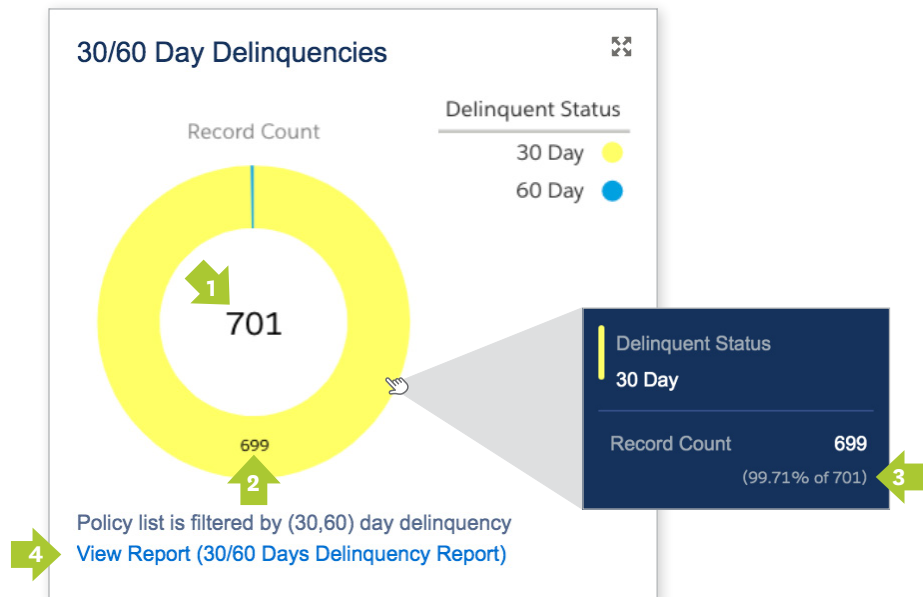
30/60 Day Delinquencies features:

1. Total number of active member delinquencies
2. Number of active member delinquencies in each category
3. Delinquency percentage breakdown
4. Link to view a comprehensive delinquency report



Tip

Mouse over graph to view additional delinquency status details.





30/60 Day Delinquencies

Customize and export your 30/60 Day Delinquency data:

1. Change view preferences
2. Customize data will filters
3. Set viewing preferences
4. Export data in an excel report



Need Help?

Contact Broker Services at **1-855-700-7985**, **option 2** if you have questions about your broker portal.

The screenshot shows the '30/60 Days Delinquency Report' interface. At the top right, there are buttons for view preferences (1), filters (2), and export (4). The main area features a donut chart showing a total record count of 701. A table below the chart lists delinquent records with columns for status, broker, NPN, policy number, and names. On the right, a 'Filters' panel includes options for 'Created Date' (All time), 'Delinquent Status' (not equal to ''), and 'Policy Status' (equals Active). A 'Locked Filters' section shows 'Agent of Record equals True'.