



# Ambetter BrokerOffice User Manual

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Step-by-step Instructions on How to Use  
the Ambetter Enrollment Portal

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# Using Ambetter BrokerOffice

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## Logging In

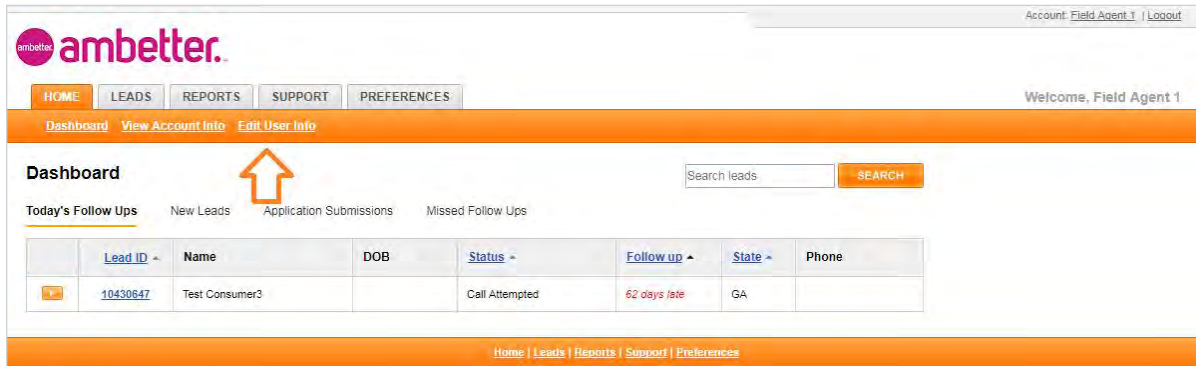
- Login to BrokerOffice using “User Name” and “Password”
- Click the “Login” button

*Note: If password reset is needed, select the “Forgot your Password?” link and enter your username. An email will be sent to the email address on file with instructions how to reset your password.*

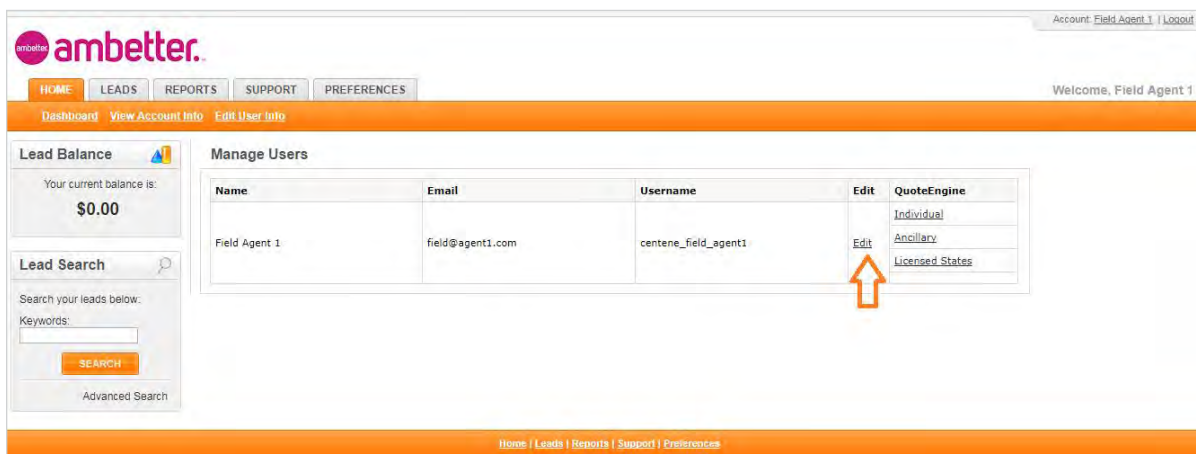
- After successful login, you will be taken to your BrokerOffice homepage called the “Dashboard”
    - ♦ On this page, you will be able to see any scheduled follow-ups that are scheduled today or in the past, any leads created that day (titled “New Leads”), and any submitted applications
- Note: Until a follow up is marked as complete, it will continue to appear in this view.*

## Updating Agent Information (including FFM ID)

- Select “Edit User Info” link in the orange bar



- Select “Edit”





- You can then edit any of the below information:
  - User Name
  - Password
  - First/Last Name
  - Email
  - Phone Number
  - FFM User ID
  - NPN
- Once updates are made, click **“Update”** to save changes

Account: Centene

User Name: centene\_field\_agent1

\* Password: Change Password

First Name: Field

Last Name: Agent 1

\* Email: field@agent1.com

Phone:

FFM User Id: AB\_Issuer116

National Producer Number: 12345678

Personalized URLs

Url

UPDATE

## Search/Edit Existing Lead

- Click **“Leads”** tab to access lead information

Account: Centene

User Name: centene\_field\_agent1

\* Password: Change Password

First Name: Field

Last Name: Agent 1

\* Email: field@agent1.com

Phone:

FFM User Id: AB\_Issuer116

National Producer Number: 12345678

Personalized URLs

Url

UPDATE

- You can search leads one of 2 ways:
  - “Quick Search”** for all of your leads by clicking **“Search”** button in the lead search box on the left side of the screen

ambetter. Account: Field Agent 1 | Logout

HOME LEADS REPORTS SUPPORT PREFERENCES

Welcome, Field Agent 1

View Leads Add Health Leads In Progress SSE Import Leads Lead Status Actions

**Lead Balance**

Your current balance is:

**\$0.00**

**Lead Search**

Search your leads below:

Keywords:

**SEARCH**

Advanced Search

**Lead Summary**

Please select the date range below to view your lead summary.

MM/DD/YYYY To MM/DD/YYYY

Please select a status to filter by: 12 of 13 selected **SEARCH**

**Lead View**

Action	Name	Phone	Zip	Date/Time	Status	Source	Lead Type
No data has been entered.							

Home | Leads | Reports | Support | Preferences

- If you want to enter a lead's page, you can do so by clicking the link in the **“Lead ID”** column

ambetter. Account: Field Agent 1 | Logout

HOME LEADS REPORTS SUPPORT PREFERENCES

Welcome, Field Agent 1

View Leads Add Health Leads In Progress SSE Import Leads Lead Status Actions

**Advanced Lead Search**

Basic Advanced

Name: test State: All

Email: Status: All

Phone:

Created Between: And

**SEARCH NOW** **RESET**

Popular Searches Saved Searches

**Search Results**

Results Per Page: 10 Showing 1 to 2 of 2

Lead ID	State	Current Lead Status	Address 1	First Name	Last Name
10430647	GA	Call Attempted	123 test	Test	Consumer3
10430648	GA		123 test	Test	Consumer1

Showing 1 to 2 of 2

Home | Leads | Reports | Support | Preferences

- To search for leads in a specific status or set date range, by using the filter options in the “Lead Summary” section in the middle of the screen

**ambetter.**

Account: Field Agent 1 | Logout

HOME LEADS REPORTS SUPPORT PREFERENCES

Welcome, Field Agent 1

View Leads Add Health Leads In Progress SSE Import Leads Lead Status Actions

**Lead Balance**

Your current balance is:

**\$0.00**

**Lead Search**

Search your leads below:

Keywords:

SEARCH

Advanced Search

**Lead Summary**

Please select the date range below to view your lead summary.

MM/DD/YYYY To MM/DD/YYYY

Please select a status to filter by: 12 of 13 selected

SEARCH

**Lead View**

Action	Name	Phone	Zip	Date/Time	Status	Source	Lead Type
No data has been entered.							

Home | Leads | Reports | Support | Preferences

- To enter a specific lead’s page, click the orange “Play” button, then “View/Edit Leads”

**ambetter.**

Account: Field Agent 1 | Logout

HOME LEADS REPORTS SUPPORT PREFERENCES

Welcome, Field Agent 1

View Leads Add Health Leads In Progress SSE Import Leads Lead Status Actions

**Lead Balance**

Your current balance is:

**\$0.00**

**Lead Search**

Search your leads below:

Keywords:

SEARCH

Advanced Search

**Lead Summary**

Please select the date range below to view your lead summary.

MM/DD/YYYY To MM/DD/YYYY

Please select a status to filter by: All

SEARCH

**Lead View**

Lead Number 1 - 4 of 4

Action	Name	Phone	Zip	Date/Time	Status	Source	Lead Type
Join test 4			32003	10/06	EDT	Manual	Individual
Lead id: 10430647			30317	08/17	EDT	Cell Attempted	Manual Individual
View/Edit Lead			30317	08/17	EDT	Manual	Individual
Email Lead		56-996	30317	08/14	EDT	Manual	Individual

Home | Leads | Reports | Support | Preferences



- You can do the following from the lead page:
  1. Edit any information about the lead
  2. Add/Edit Notes
  3. Set/Manage follow ups
  4. Launch the Quoting/Enrollment Marketplace by clicking on the green **“OPEN MARKETPLACE”** button

The screenshot shows the Ambetter BrokerOffice interface. The top navigation bar includes links for HOME, LEADS, REPORTS, SUPPORT, MONEY MANAGER, and PREFERENCES. Below this is a sub-navigation bar with options like View Leads, Add Health Leads, In Progress SSIs, Import Leads, Lead Status Overview, and Lead Status Actions. The main content area is divided into several sections:

- Lead Search:** A sidebar on the left with a search box and an 'Advanced Search' link.
- Contact Info / Plan Info:** A central form for lead details. It includes fields for Lead ID, First Name, Last Name, Address 1, City, State, Zip Code, Phone 1, Email, Status, How Heard, Source, Household Income, and Reference. A green **OPEN MARKETPLACE** button is located at the top right of this section.
- Notes History:** A section below Contact Info with a table for notes. An **Add Note** button is at the bottom.
- Tasks:** A section with a table for tasks. It includes columns for Category, Due Date, and Status. A dropdown menu for status is shown with 'Open' selected.
- Personal Information:** A section at the bottom for additional lead details.

Orange arrows in the image point to the **OPEN MARKETPLACE** button, the **Add Note** button, and the status dropdown menu.

## Adding New Leads

- Click on **“Add Health Leads”** button from the **“Leads”** page
- Click the **“Leads”** tab and then select **“Add Leads”** from the menu below the tabs

The screenshot shows the Ambetter BrokerOffice interface for the Leads page. The top navigation bar is the same as in the previous screenshot. Below it is a sub-navigation bar with options like View Leads, Add Health Leads, In Progress SSIs, Import Leads, and Lead Status Actions. The main content area is divided into several sections:

- Lead Balance:** A section on the left showing the current lead balance as \$0.00.
- Lead Summary:** A central section with a date range selector and a status filter dropdown.
- Lead View:** A table at the bottom showing a list of leads. The table has columns for Action, Name, Phone, Zip, Date/Time, Status, Source, and Lead Type.

An orange arrow in the image points to the **Add Health Leads** button in the sub-navigation bar.

- Enter the information for the lead
- Make sure to enter information all required fields  
*Note: In order to launch a lead into a Marketplace session to quote and shop for health plan, an email address and zip code is required*
- Click **“Save”** when complete

## Reporting

- Click the **“Reports”** tab to view report listing
- To run additional reports, select **“Search Lead”**

- If the **“Search Lead”** button is clicked, you can run basic queries based on:
  - ♦ Name of consumer
  - ♦ Email address of consumer
  - ♦ Phone number of consumer
  - ♦ Created date of the lead
  - ♦ Status of the lead

Account: Centene Admin | Logout

HOME LEADS REPORTS SUPPORT PREFERENCES

Welcome, Captive Agent 1

[View Leads](#) [Add Health Leads](#) [In Progress SSE](#) [Import Leads](#) [Lead Status Actions](#)

### Advanced Lead Search

Basic Advanced

Name:  State: All

Email:  Status: All

Phone:  Agent: All

Created Between:  And  Owner: All

SEARCH NOW RESET

Recent Searches

1.

Popular Searches  
Saved Searches

Home | Leads | Reports | Support | Preferences

- Click on **“Advanced”** if you would like to run more advanced queries
- Click on **“Popular Searches”** to pull up a list of popular advanced searches

Account: Centene Admin | Logout

HOME LEADS REPORTS SUPPORT PREFERENCES

Welcome, Captive Agent 1

[View Leads](#) [Add Health Leads](#) [In Progress SSE](#) [Import Leads](#) [Lead Status Actions](#)

### Advanced Lead Search

Basic **Advanced**

Enter Search Query:

SEARCH NOW SAVE SEARCH

Recent Searches

1.

**Popular Searches**  
Saved Searches

Home | Leads | Reports | Support | Preferences

- If you are comfortable coding your own advanced search query, enter it in the field below the “**Advanced**” tab

The screenshot displays the Ambetter BrokerOffice web application. At the top, the Ambetter logo is on the left, and the user's account information, "Account: Centene Admin | Logout", is on the right. Below the logo is a navigation bar with tabs for HOME, LEADS, REPORTS, SUPPORT, and PREFERENCES. The LEADS tab is currently selected. Under the LEADS tab, there are sub-links: View Leads, Add Health Leads, In Progress SSE, Import Leads, and Lead Status Actions. A welcome message "Welcome, Captive Agent 1" is displayed on the right side of the navigation bar. The main content area is titled "Advanced Lead Search". It features two tabs: "Basic" and "Advanced". The "Advanced" tab is selected. Below the tabs is a text input field labeled "Enter Search Query:". The field contains the query "event\_dt[NOW/MONTH TO NOW/MONTH+1MONTH]". To the right of the input field is a help icon (?). Below the input field are two buttons: "SEARCH NOW" and "SAVE SEARCH". To the right of the input field is a section titled "Recent Searches" with a list of 1 search. Below the "Recent Searches" section are links for "Popular Searches" and "Saved Searches". At the bottom of the page is a footer bar with links: Home | Leads | Reports | Support | Preferences.

## Quoting/Enrollment: Renewal Flow

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Once you launch the quoting/enrollment Marketplace from BrokerOffice, you will be taken to the below page:

The screenshot displays the Ambetter website interface. At the top left is the Ambetter logo. At the top right, there is a language selector for "Español" and a phone number "Call Us (877) 659-8454". A prominent blue banner with white text reads "To renew or select new coverage, please verify your identity". Below this banner, the form is divided into two columns. The left column contains a "Zip Code" label above a text input field with a placeholder "Zip Code" and a small location icon. Below this is a "Date of Birth (MM/DD/YYYY)" label above three separate input fields for "MM", "DD", and "YYYY". The right column contains a "Last Name" label above a text input field. At the bottom of the form area are two large blue buttons: "Verify Identity" on the left and "New Business" on the right. The footer of the page is dark blue and contains the copyright notice "© 2017 Centene Corporation. All rights reserved." and a link to the "Privacy Policy".

**ambetter.** Español | Call Us **(877) 659-8454**

**To renew or select new coverage, please verify your identity**

**Zip Code**  
Zip Code

**Last Name**

**Date of Birth (MM/DD/YYYY)**  
MM / DD / YYYY

**Verify Identity** **New Business**

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- To quote/enroll an existing member (aka “Renewal”), enter the consumer’s zip code, last name, and date of birth
- Click **“Verify Identity”**

*Note: If a record cannot be found using the information entered, you will receive an error message at the top of the screen. At any point, you may advance to quote the consumer by clicking the **“New Business”** button*

ambetter. Español

Call Us (877) 659-8454

**To renew or select new coverage, please verify your identity**

No records found with the information provided.

Zip Code: 60614

Last Name: Test

Date of Birth (MM/DD/YYYY): 06 / 05 / 1980

**Verify Identity** **New Business**

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- Once the member is verified, you will be prompted to enter information needed to estimate the 2018 subsidy  
*Note: The estimated savings are not final. The actual subsidy amount will be determined after the application is submitted to the FFM.*
- Once entered, click **“Continue”**

The screenshot shows the Ambetter website interface. At the top left is the Ambetter logo. At the top right, there is a link for 'Español' and a phone number 'Call Us (877) 659-8454'. The main content area is titled 'Confirm Details' in a blue header. Below this, the section is 'Expected Annual Household Income'. A note states: 'Note: Adjust for expected changes for you, your spouse, and all tax dependents. Consider expected raises, new jobs, household changes, and other income types you expect but didn't have in the previous year. Leave both fields blank to skip tax credit.' There are two input fields: 'Number of people on tax return' and 'annual household income'. The 'annual household income' field has a '\$' symbol. A blue 'Continue' button is located at the bottom right of the form area. The footer contains the text '© 2017 Centene Corporation. All rights reserved. | Privacy Policy'.

**ambetter.**

Español

Call Us **(877) 659-8454**

### Confirm Details

#### Expected Annual Household Income

**Note:** Adjust for expected changes for you, your spouse, and all tax dependents. Consider expected raises, new jobs, household changes, and other income types you expect but didn't have in the previous year. Leave both fields blank to skip tax credit.


Number of people on tax return

annual household income

**Continue**

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- You will then be taken to the **“Plan Renewal”** page where you will be able to take the following actions:
  1. Edit applicants on the plan
  2. Compare current plan to a recommended plan
  3. Select to keep current plan
  4. Shop other available plans


Call Us (877) 659-8454

### Reenroll

#### Applicants

Please specify the applicants that you would like to be covered by the plan.

Applicant
Marie Calcott

Edit Applicants

#### My Plans



Below is a comparison between your current plan and the new plan that you are scheduled to use.

Keep this plan

#### Premiums

Your Current Premium Totals	New Premium Totals
Monthly Premium	Monthly Premium
\$773.24	
<b>\$33.24</b>	<b>\$1,141.38</b>

#### Health Plan

Your Current Health Plan	New Health Plan
	
Ambetter Balanced Care 1	Ambetter Balanced Care 2
Plan Category: Indiv	Plan Category: Small
<a href="#">Show More Details</a>	

#### Find another plan?

Select the link below if you are interested in seeing other options available to you.

Shop Other plans

- Select “**Keep this Plan**” to proceed straight to enrollment, or “**Shop Other Plans**” to proceed to compare other plan options (shown below)

**5** Plans found  
[Show All Plans](#)

**Shop by**  
[Deductible >](#)  
[Copayment >](#)  
[Max Out-Of-Pocket >](#)  
[Plan Categories >](#)  
[Monthly Premium >](#)  
[Tax Credit Eligible >](#)  
[Pediatric Dental >](#)  
[HSA Eligible >](#)

**Categories**  

**Platinum:** Plan pays 90% of out-of-pocket costs, you pay 10% of out-of-pocket costs.

**Gold:** Plan pays 80% of out-of-pocket costs, you pay 20% of out-of-pocket costs.

**Silver:** Plan pays 70% of out-of-pocket costs, you pay 30% of out-of-pocket costs.

**Bronze:** Plan pays 60% of out-of-pocket costs, you pay 40% of out-of-pocket costs.

**Health Plans**

Showing 5 of 5 plans starting at **\$1106.00 a month.**  
Quote results for **1 applicant** in **MS.** ([Edit Applicants](#))  
Estimated monthly cost savings of **\$0.00** applied. ([Edit Income](#))  
Earliest effective start date is **01/01/20**. ([Edit Effective Date](#))

SORT PLANS BY **Premium**

**Default 2018 Plan**

**Ambetter from Magnolia**  
Ambetter Balanced Care 2

Plan Type	Deductible	PCP Visit Copay	Max Out-Of-Pocket	Plan Details
HMO	\$575	\$1.00	\$575	<a href="#">View</a>

[Compare](#)
[Silver/Reduced Cost](#)
[Tax Credit Eligible](#)

YOUR MONTHLY PREMIUM

**\$1141.38**

[Continue](#)

**Ambetter from Magnolia**  
Ambetter Essential Care 2 HSA

Plan Type	Deductible	PCP Visit Copay	Max Out-Of-Pocket	Plan Details
HMO	\$6,550	Not Applicable	\$6,550	<a href="#">View</a>

[Compare](#)
[Bronze](#)
[HSA Eligible](#)
[Tax Credit Eligible](#)

YOUR MONTHLY PREMIUM

**\$1106.00**

[Continue](#)

**Ambetter from Magnolia**  
Ambetter Balanced Care 3

Plan Type	Deductible	PCP Visit Copay	Max Out-Of-Pocket	Plan Details
HMO	\$200	N/A	\$600	<a href="#">View</a>

[Compare](#)
[Silver/Reduced Cost](#)
[Tax Credit Eligible](#)

YOUR MONTHLY PREMIUM

**\$1238.40**

[Continue](#)

**Ambetter from Magnolia**  
Ambetter Balanced Care 3 + Vision + Adult Dental

Plan Type	Deductible	PCP Visit Copay	Max Out-Of-Pocket	Plan Details
HMO	\$200	N/A	\$600	<a href="#">View</a>

YOUR MONTHLY PREMIUM

**\$1295.19**

[Continue](#)



- If the applicant's subsidy eligibility information needs to be revised, you can do so by clicking by clicking the **"Edit Income"** link
- Plans can be sorted using the **"Sort Plans By"** dropdown menu which appears right above the first available plan to select from
- Plans can also be filtered using the options available in the **"Shop by"** menu on the left side of the screen.
- If the applicant qualifies for subsidized health insurance, then an estimate of the subsidy amount that will be applied is available in the white box above the plans.
- To select a plan, click **"Continue"** next to the plan desired to move to the **"Shopping Cart"** page and advance to the application

**5 Plans found**  
[Show All Plans](#)

**Shop by**

- Deductible >
- Copayment >
- Max Out-Of-Pocket >
- Plan Categories >
- Monthly Premium >
- Tax Credit Eligible >
- Pediatric Dental >
- HSA Eligible >

**Categories**

**Platinum:** Plan pays 90% of out-of-pocket costs, you pay 10% of out-of-pocket costs.

**Gold:** Plan pays 80% of out-of-pocket costs, you pay 20% of out-of-pocket costs.

**Silver:** Plan pays 70% of out-of-pocket costs, you pay 30% of out-of-pocket costs.

**Bronze:** Plan pays 60% of out-of-pocket costs, you pay 40% of out-of-pocket costs.

**Health Plans**

Showing 5 of 5 plans starting at **\$1106.00** a month.  
Quote results for 1 applicant in MS. ([Edit Applicants](#))  
Estimated monthly cost savings of **\$0.00** applied. ([Edit Income](#))  
Earliest effective start date is 01/01/20 ([Edit Effective Date](#))

**Sort Plans By:** Premium

**Default 2018 Plan**

Plan Type	Deductible	PCP Visit Copay	Max Out-Of-Pocket	Plan Details	YOUR MONTHLY PREMIUM
HMO	\$575	\$1.00	\$575	<a href="#">View</a>	<b>\$1141.38</b> <a href="#">Continue</a>
Compare <span>Silver/Reduced Cost</span> <span>Tax Credit Eligible</span>					
HMO	\$6,550	Not Applicable	\$6,550	<a href="#">View</a>	<b>\$1106.00</b> <a href="#">Continue</a>
Compare <span>Bronze</span> <span>HSA Eligible</span> <span>Tax Credit Eligible</span>					
HMO	\$200	N/A	\$600	<a href="#">View</a>	<b>\$1238.40</b> <a href="#">Continue</a>
Compare <span>Silver/Reduced Cost</span> <span>Tax Credit Eligible</span>					
HMO	\$200	N/A	\$600	<a href="#">View</a>	<b>\$1295.19</b> <a href="#">Continue</a>
Compare <span>Silver/Reduced Cost</span> <span>Tax Credit Eligible</span>					


## Quoting/Enrollment: New Business Flow

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- To quote a consumer who is not an existing member, click **“New Business”** to advance to the quotes

The screenshot shows the Ambetter website interface. At the top left is the Ambetter logo. At the top right, there is a link for "Español" and a phone number "Call Us (877) 659-8454". Below the header, a pink banner reads "To renew or select new coverage, please verify your identity". Under this banner, there are input fields for "Zip Code" (with a dropdown arrow), "Last Name" (a text box), and "Date of Birth (MM/DD/YYYY)" (three separate boxes for MM, DD, and YYYY). Below these fields are two buttons: "Verify Identity" and "New Business". An orange arrow points from the "Verify Identity" button to the "New Business" button. At the bottom of the page, a footer contains the text "© 2017 Centene Corporation. All rights reserved. | Privacy Policy".

- You will be taken to a page requiring the following information:
  - Enter **“Date of Birth”** (if not passed from BrokerOffice)
  - Select **“Gender”**
  - Enter smoking status
  - Click **“Continue”**
  - If you would like to add a spouse or dependent to the application, click **“Add Spouse”** or the **“Add Dependent”** button
  - Once you click **“Continue”** you will be prompted for the applicant’s Contact Information
  - Click **“View Plans”** to begin shopping


español

Call Us (877) 659-8454


To get started, please tell us a bit about yourself...

### Effective Date

Set System Testing Date

Default

### You

 We need some basic information to show available plans in your area.

Zip Code

32003

Date of Birth (MM/DD/YYYY)

MM / DD / YYYY


Gender

☒ Male ☐ Female

Have you used tobacco products 4 or more times per week in the past 6 months?

☐ Yes ☒ No


### Anybody else?

 if you want to include others on your insurance, add them here.

Add Spouse

Add Dependent

### Contact Information

 Please enter the contact information of the primary applicant.

First Name

test

Last Name

test

Email Address

test@fake.com

Phone Number

(709) 846-5432

By clicking the button you consent to be contacted via automatic telephone dialing system, by artificial voice and/or pre-recorded message, or by text message at the telephone number you provided above and receive email at the email you provided above from or on behalf of Ambetter. You understand that consent is not a condition of purchase and you may also receive a quote by contacting us via phone. You may revoke this consent at any time by contacting us via phone to be placed on our do-not-call list.

Ambetter does not charge you for sending or receiving text messages. Your carrier's message and data rates may apply. By using this form you agree to the terms of our Privacy Policy. [Privacy Policy](#).

**View Plans**

I consent to the terms of this form

- Once the quoting platform initiates, you will be asked to provide the applicant's household size and yearly income to determine eligibility for subsidized health insurance.
- Enter the total number of individuals living in the household  
*Note: Even if the application is on behalf of one individual, household size provided in this screen should be inclusive of everyone who will be reported on the applicant's tax return.*
- Enter total yearly income  
*Note: This income should be inclusive of all members of the household.*  
*Note: The estimated savings are not final. The actual subsidy amount will be determined after the application is submitted to the FFM.*

- If the applicant's subsidy eligibility information needs to be revised, you can do so by clicking by clicking the **"Edit Income"** link
- Plans can be sorted using the **"Sort Plans By"** dropdown menu which appears right above the first available plan to select from
- Plans can also be filtered using the options available in the **"Shop by"** menu on the left side of the screen.
- If the applicant qualifies for subsidized health insurance, then an estimate of the subsidy amount that will be applied is available in the white box above the plans.
- To select a plan, click **"Continue"** next to the plan desired to move to the **"Shopping Cart"** page and advance to the application

The screenshot displays the Ambetter website interface for quoting health plans. The header includes the Ambetter logo, a language selector for "Español", and a phone number "Call Us (877) 659-8454".

On the left, a sidebar shows "18 Plans found" with a "Show All Plans" link. Below this is a "Shop by" menu with options: Deductible, Copayment, Max Out-Of-Pocket, Plan Categories, Monthly Premium, Tax Credit Eligible, Pediatric Dental, and HSA Eligible. Further down is a "Categories" section with descriptions for Platinum, Gold, Silver, and Bronze plans.

The main content area is titled "Health Plans" and shows a summary: "Showing 18 of 18 plans starting at \$117.07 a month." Below this, it states "Quote results for 1 applicant in FL. (Edit Applicants)" and "Estimated monthly cost savings of \$171.00 applied. (Edit Income)". The earliest effective start date is 11/01/20 (Edit Effective Date).


Plans are sorted by "Premium". The first three plans are listed:

Plan Type	Deductible	PCP Visit Copay	Max Out-Of-Pocket	Plan Details	YOUR MONTHLY PREMIUM
EPO	\$6,800	Not Applicable	\$6,800	<a href="#">View</a>	<b>\$117.07</b>
Compare   Bronze   Tax Credit Eligible					<b>Continue</b>
EPO	\$6,800	Not Applicable	\$6,800	<a href="#">View</a>	<b>\$122.35</b>
Compare   Bronze   Tax Credit Eligible					<b>Continue</b>
EPO	\$6,800	Not Applicable	\$6,800	<a href="#">View</a>	<b>\$132.81</b>
Compare   Bronze   Tax Credit Eligible					<b>Continue</b>

Annotations (orange arrows) point to the "Shop by" menu, the "Edit Income" link, the "Sort Plans By" dropdown, the "Continue" button for the first plan, and the "Continue" button for the second plan.



- Review the selected plan info
- To select a different plan, click on the **“Change”** link or click select the **“Back to Plans”** button to go back to the plans page
- If dental is not included in the Medical plan, a Dental policy will automatically be added. To change the dental plan selected, or remove it entirely, click **“Change”** or **“Remove”**
- To begin the application click **“Begin Online Enrollment”**


**ambetter.**




[Español](#)

Call Us **(877) 659-8454**

**Your Shopping Cart**

1 Applicant / Male / 37 / FL / [Edit Your Information](#)

Your Selected Plans

Plan	Plan Type	Applicants	Price
  Ambetter from Sunshine Health Ambetter Essential Care 1 Bronze   EPO   <a href="#">View Full Details</a> <b>Effective Date:</b> 11/01/20	Health	<input checked="" type="checkbox"/>  test test	<del>\$288.07</del> <b>\$117.07</b> / Month <a href="#">Change</a>

Total Monthly Cost **\$117.07**

◀ Back To Plans

Begin Online Enrollment ▶

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**Please Note:** Before proceeding to the FFM application, agents should be sure to verify their FFM ID and password at <https://portal.cms.gov>. A few important notes regarding FFM passwords:

- Your FFM password resets every 60 days. Make sure to update it to sell on-exchange plans.
- The password can only be changed once a day. If you have already changed your password in a given day, you must wait twenty-four (24) hours to reset it again.
- Review plan information one more time, then select “Continue”



[Español](#)
[Continue Enrollment](#)

Welcome, test

Call Us (877) 659-8454

Apply for Health Cost Savings

In order to receive the official cost savings from the federal government, you will be directed to the government website to complete the cost savings application. This process may take approximately 10 to 30 minutes.

Visit the government website to apply

To apply for the cost savings you will need:



- Social Security Number for each applicant
- Policy number if you currently have health insurance
- Employer and income information for everyone in your household including employer contact information and EIN

Come back to enroll!



Once your cost savings amount is determined, you will be redirected back here to enroll in the health plan you selected. We'll adjust all premiums based on your confirmed cost savings amount.

**IMPORTANT!** You will be redirected back here to enroll in the health plan you selected. If you get lost or need help, come back to this page and we'll point you in the right direction.

Back to Cart

Continue

You will be redirected to Healthcare.gov

Your Selected Plan




Ambetter from Sunshine Health  
Ambetter Essential Care 1

[View Plan Details](#) | [Change Plan](#)

Plan Type	Health
Coverage Starts	11/01/20
Applicants	1
Price	\$799.07
	<b>\$117.07</b>

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- FFM Username should pre-populate, you should only need to enter password.
- When password is entered, select **“Log In”**

*Note: If username does not pre-populate, do not attempt to enter it. Exit the tab and re-launch from BrokerOffice*

- Proceed to answering all required questions in the Marketplace application and read all required disclaimers.
- Once all questions are answered and disclaimers read, select **“View Eligibility Results”** to bring up PDF of customer’s official tax credit
- Once viewed, click **“Return to Enrollment Website”**, to exit the Marketplace and return to the enrollment tool

- To complete the application submission process, you will need to verify how much of the tax credit the consumer would like to apply to the plan's premium on the left side of the screen
- Once the tax credit amount is verified, review the plan details. If you would like to change the plan selection, click **“Change”**
- When the correct plan is showing click, **“Complete Enrollment”** to finish the application submission

### Eligibility Results


**Welcome Back! Here are your eligibility results!**  
These are the results we received back from Healthcare.gov

Family Member	Eligibility Results
John Smith (01/01/1980)	<ul style="list-style-type: none"> <li>✓ Eligible to purchase health coverage through the Marketplace</li> <li>✓ Eligible for a tax credit (\$56.35 each month, which is \$676.20 for the year)</li> <li>✗ Not eligible for cost-sharing reductions</li> </ul>
Lisa Smith (01/01/1986)	<ul style="list-style-type: none"> <li>✓ Eligible to purchase health coverage through the Marketplace</li> <li>✓ Eligible for a tax credit (\$55.65 each month, which is \$667.80 for the year)</li> <li>✗ Not eligible for cost-sharing reductions</li> </ul>

**Confirm your tax subsidy**  
You are eligible for a tax subsidy of **\$112** per month.  
Would you like to use the full subsidy or adjust the amount?  
☒ Full Tax Subsidy
 ☐ Adjust amount

**Continue**

**Your Selected Plan**



Ambetter from Sunshine Health  
Ambetter Essential Care 1

[View Plan Details](#) | [Change Plan](#)

Plan Type	Health
Coverage Starts	11/01/20
Applicants	1
Price	<del>\$288.97</del> <b>\$117.07</b>

**Please Note**  
Your Federal Subsidy Application ID is:

**132130691**



Ambetter Health  
[www.ambetterhealth.com](http://www.ambetterhealth.com)