

Social Needs Screening and Intervention (SNS-E): Transportation



Social determinants of health significantly impact patient outcomes, and identifying and addressing unmet social needs can reduce hospitalizations, improve treatment adherence, and enhance overall patient well-being. This is why Social Needs Screening and Education (SNS-E) is important. For the Exchange product line, the measurement period runs from January 1 to December 31, focusing on patients 17 to 65 years. To implement SNS-E effectively, providers should integrate screening questions into routine patient assessments, use various screening tools for comprehensive evaluations, document findings in the patient's medical record, and provide referrals to appropriate community resources. Additionally, providers are responsible for educating staff on the importance of SNS-E, ensuring screenings are conducted annually or as needed, and collaborating with social workers and case managers for intervention follow-ups.

Eligible screening instruments with thresholds for positive findings include:

Transportation Insecurity Instruments	Screening Item LOINC Codes	Positive Finding* LOINC Codes
Accountable Health Communities (AHC) Health-Related Social Needs (HRSN) Screening Tool	93030-5: In the past 12 months, has lack of reliable transportation kept you from medical appointments, meetings, work, or from getting things needed for daily living?	LA33-6: Yes
American Academy of Family Physicians (AAFP) Social Needs Screening Tool	99594-4: In the past 12 months, has lack of transportation kept you from medical appointments, meetings, work, or from getting things needed for daily living?	LA33-6: Yes
American Academy of Family Physicians (AAFP) Social Needs Screening Tool — short form	99594-4: In the past 12 months, has lack of transportation kept you from medical appointments, meetings, work, or from getting things needed for daily living?	LA33093-8: Yes, it has kept me from medical appointments or getting medications. LA30134-3: Yes, it has kept me from non-medical meetings, appointments, work, or from getting things that I need.
Comprehensive Universal Behavior Screen (CUBS)	89569-8: Tell us about your Transportation/Mobility	LA29232-8: My transportation is available and reliable, but limited and/or inconvenient; drivers are licensed and minimally insured. LA29233-6: My transportation is available, but unreliable, unpredictable, unaffordable; may have car but no insurance, license, etc. LA29234-4: I have no access to transportation, public or private; may have car that is inoperable.

Transportation Insecurity Instruments	Screening Item LOINC Codes	Positive Finding* LOINC Codes
Health Leads Screening Panel®	99553-0: In the last 12 months, have you ever had to go without healthcare because you didn't have a way to get there?	LA33-6: Yes
Inpatient Rehabilitation Facility - Patient Assessment Instrument (IRF-PAI) — version 4.0 [CMS Assessment]	93030-5: Has lack of transportation kept you from medical appointments, meetings, work, or from getting things needed for daily living?	LA30133-5: Yes, it has kept me from medical appointments or from getting my medications. LA30134-3: Yes, it has kept me from non-medical meetings, appointments, work, or from getting things that I need.
Outcome and assessment information set (OASIS) form — version E — Discharge from Agency [CMS Assessment]	93030-5: Has lack of transportation kept you from medical appointments, meetings, work, or from getting things needed for daily living?	LA30133-5: Yes, it has kept me from medical appointments or from getting my medications. LA30134-3: Yes, it has kept me from non-medical meetings, appointments, work, or from getting things that I need.
Protocol for Responding to and Assessing Patients' Assets, Risks, and Experiences [PRAPARE]®	93030-5: Has lack of transportation kept you from medical appointments, meetings, work, or from getting things needed for daily living?	LA30133-5: Yes, it has kept me from medical appointments or from getting my medications. LA30134-3: Yes, it has kept me from non-medical meetings, appointments, work, or from getting things that I need.
PROMIS®	92358-1: What is your current level of confidence that you can use public transportation?	LA30024-6: I am not at all confident. LA30026-1: I am a little confident. LA30027-9: I am somewhat confident.
WellRx Questionnaire	93671-6: Do you have trouble finding or paying for a ride (transportation)?	LA33-6: Yes

Note: The SNS-E screening numerator counts only screenings that use instruments in the measure specification as identified by the associated LOINC code(s). Allowed screening instruments and LOINC codes for social need domain are listed above.

*Transportation Intervention Coding for Positive Finding:

Code	Definition	Code System
96156	Transportation Insecurity Procedures	CPT
96160	Transportation Insecurity Procedures	CPT
96161	Transportation Insecurity Procedures	CPT

Note: Every member should undergo a screening, and any positive findings should be followed by an appropriate intervention.

The information listed here is not all-inclusive and should be used as a reference only. Please refer to current ICD-10/CPT®/HCPCS coding and documentation guidelines found at www.cms.gov. HEDIS® measures can be found at www.ncqa.org.